

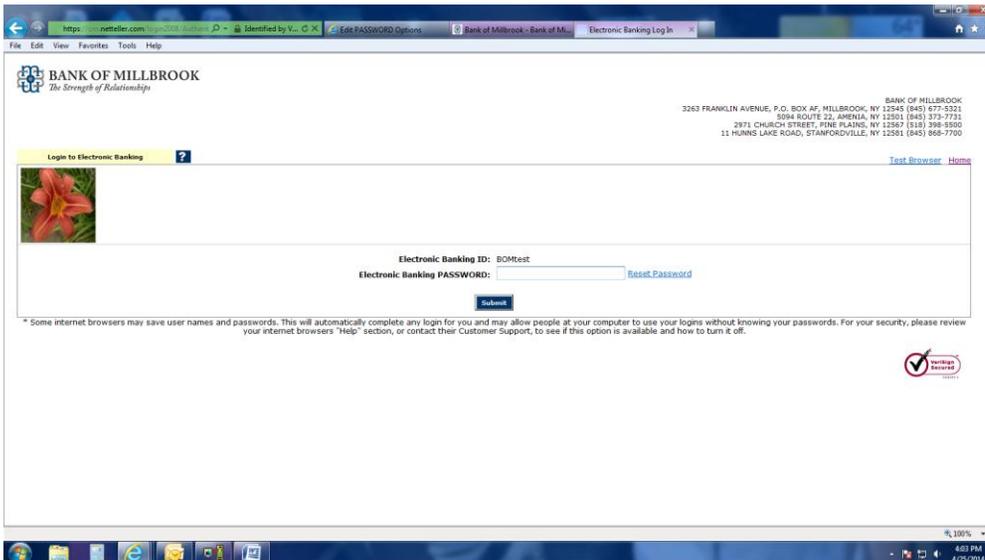
BEFORE YOU CAN RESET YOUR PASSWORD YOURSELF THE FOLLOWING STEPS NEED TO BE PERFORMED:

Sign on to Netteller:

- Enter Electronic Banking ID – submit



- Enter Electronic Banking PASSWORD – submit



Click on the – “Option” tab

The screenshot shows the Bank of Millbrook website interface. The browser address bar displays 'https://neteller.com'. The page title is 'Bank of Millbrook - Bank of Millbrook'. The navigation menu includes 'Personal', 'Account', 'Options', and 'Alerts'. The 'Options' tab is highlighted, and a red arrow points to it. Below the navigation menu, there is a section for 'Modify Personal Settings' with fields for 'Current Email Address', 'Reenter New Email Address', 'PASSWORD Reset Question', 'PASSWORD Reset Answer', and 'Personal Watermark'. Below this is a section for 'Modify Login Information' with fields for 'Electronic Banking ID' and 'Electronic Banking PASSWORD'. The 'PASSWORD Reset' section includes a 'Submit' button.

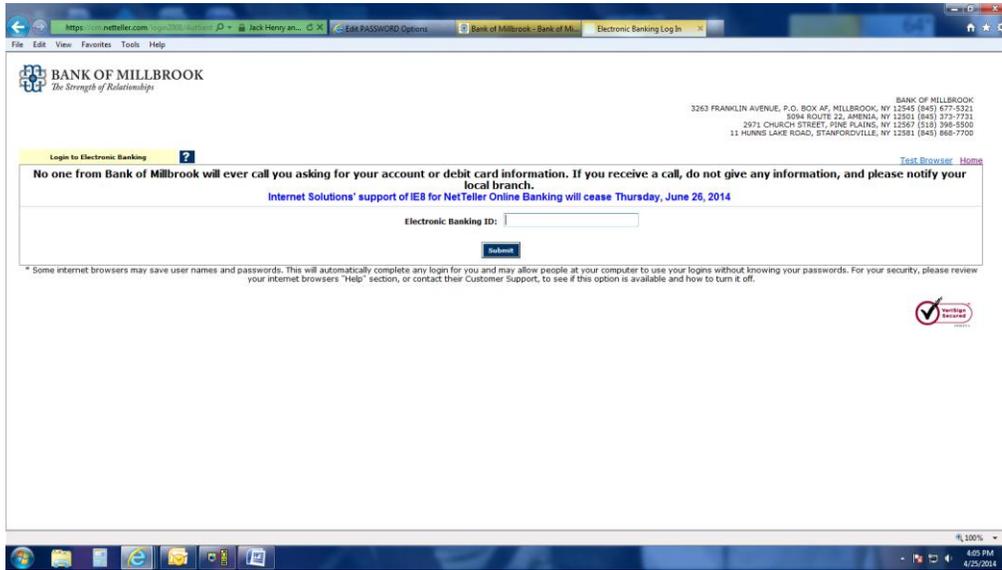
Create a unique question and answer in the PASSWORD Reset section – submit when completed

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You will now be able to reset your password if needed. Instructions about resetting your password follows.

INSTRUCTIONS TO RESET PASSWORD:

Enter your Electronic Banking ID - submit



Bank of Millbrook logo: **BANK OF MILLBROOK**
The Strength of Relationships

3263 FRANKLIN AVENUE, P.O. BOX AF, MILLBROOK, NY 12545 (845) 677-5321
8094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731
2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500
11 HUNDS LAKE ROAD, STAMFORDVILLE, NY 12581 (845) 868-7700

Bank of Millbrook contact information: **BANK OF MILLBROOK**
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Warning message: **No one from Bank of Millbrook will ever call you asking for your account or debit card information. If you receive a call, do not give any information, and please notify your local branch.**
Internet Solutions' support of IEB for NetTeller Online Banking will cease Thursday, June 26, 2014

Form fields: **Electronic Banking ID:** [input field] **Submit**

Security notice: * Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers' "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.

Secure icon: 

Click on the [Reset Password:](#)



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Form fields: **Electronic Banking ID:** BOMtest **Reset Password**
Electronic Banking PASSWORD: [input field] **Reset Password**

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Secure icon: 

Re-enter your Electronic Banking ID

E-mail Address on file – (if you do not have an e-mail on file you must contact a Customer Service Rep at one of our local branches)

E-mail Subject – Reset Password

Click on “Continue”

The screenshot shows a web browser window with the URL <https://www.neteller.com>. The page title is "PASSWORD Page Self Reset". The Bank of Millbrook logo is in the top left, and contact information is in the top right. The main content area contains a form with the following fields and text:

Please enter your Electronic Banking ID

E-mail Address on file

E-mail Subject [What's this](#)

Buttons:

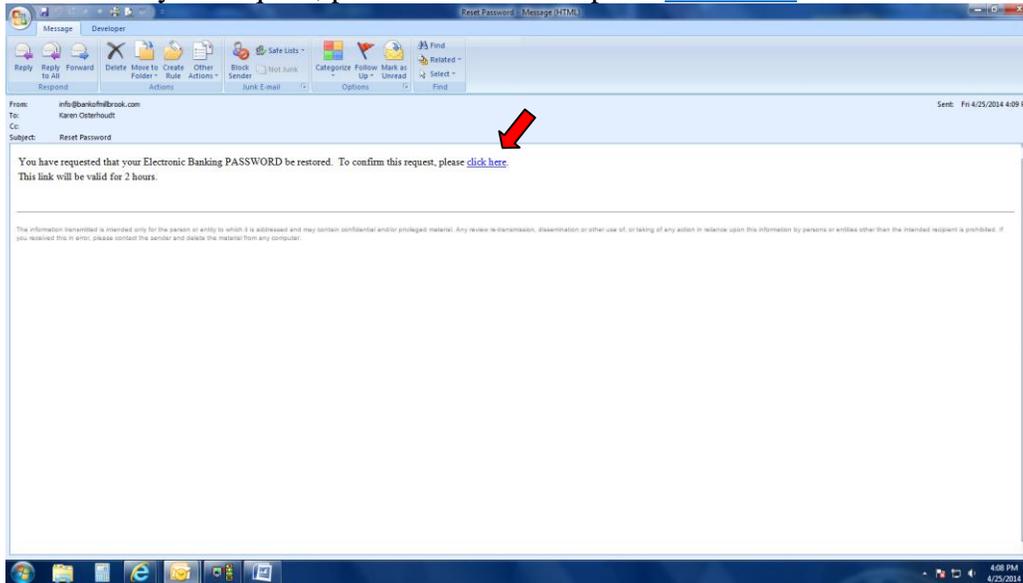
Taskbar: 4:07 PM, 4/25/2014

The screenshot shows the same web browser window. The page title is "PASSWORD Page Self Reset". The main content area contains a confirmation message:

Thank you. You will receive an e-mail shortly with instructions on how to reset your PASSWORD.

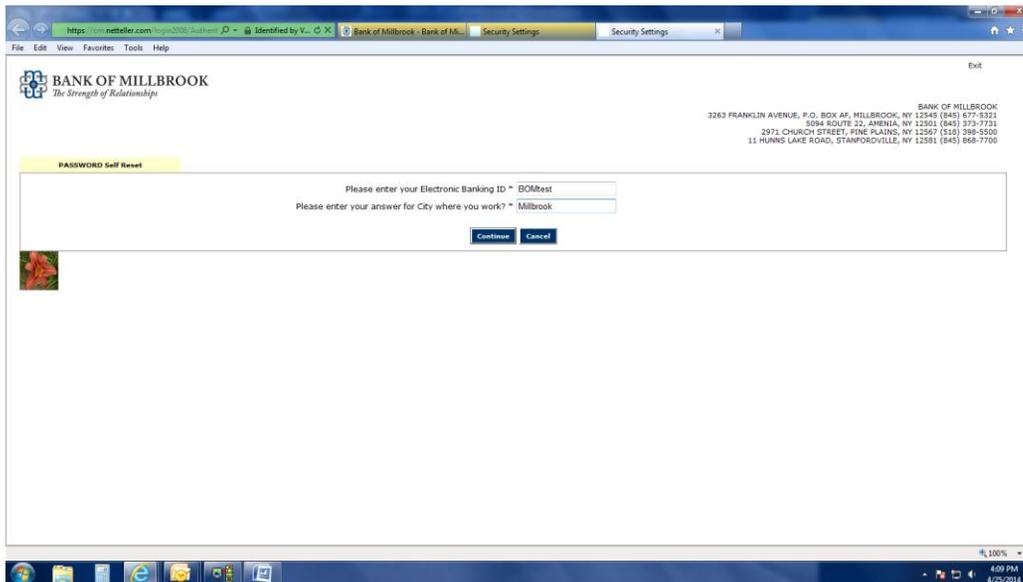
Taskbar: 4:07 PM, 4/25/2014

You will receive an e-mail from info@bankofmillbrook.com with the subject line Reset Password. To confirm your request, please click on the option [click here](#) in the e-mail.

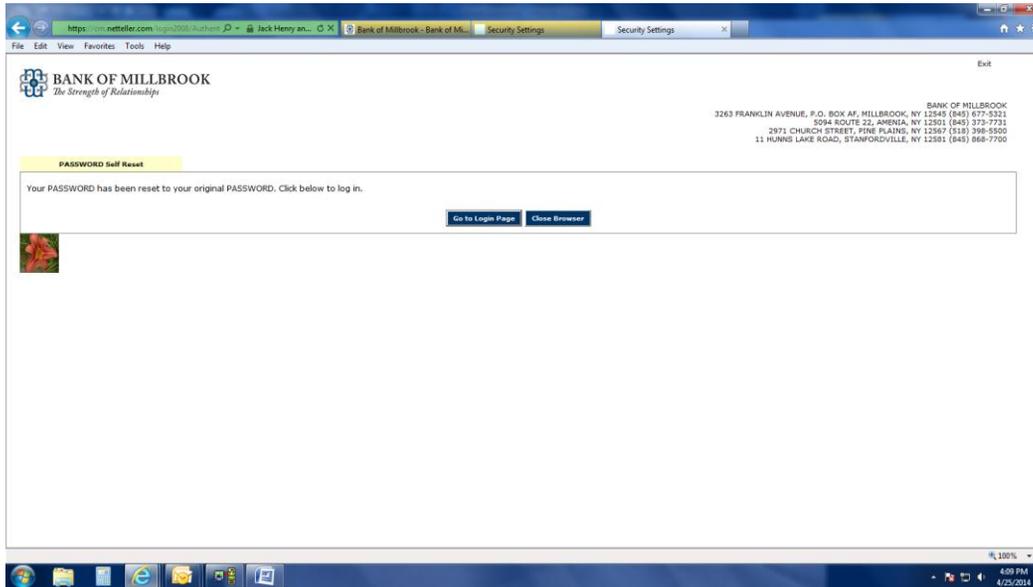


You will be redirected back to Bank of Millbrook's site:

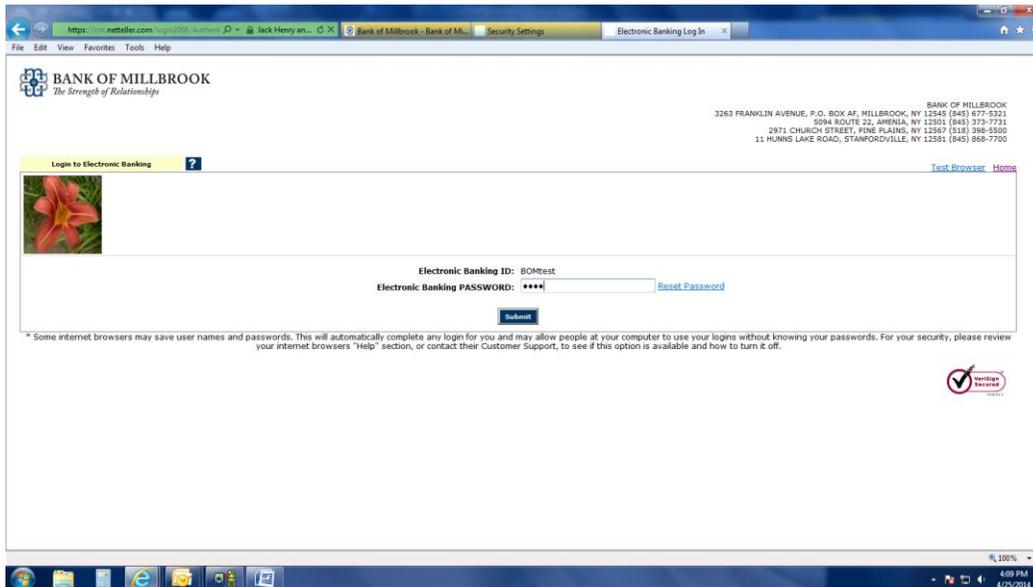
- Enter your Electronic Banking ID
- Enter your answer for the security question you chose when setting up the PASSWORD Self Reset on your personal Netteller options.
- Click on "Continue"



Click on “Go to Login Page”, you assigned password as referred to below is last 4 digits of your Social Security # or TIN #.

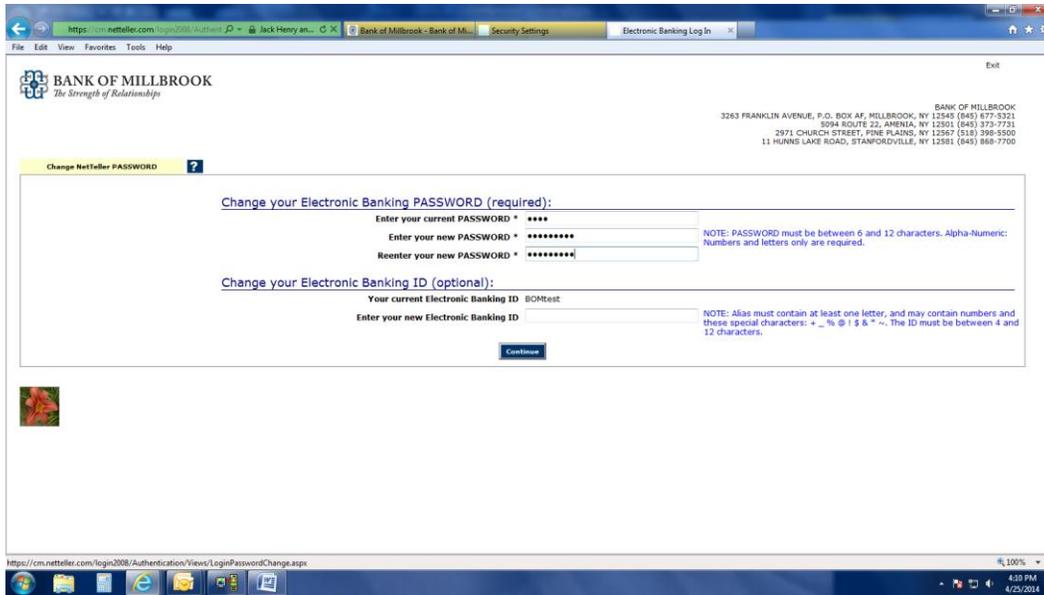


Re-enter your Electronic Banking ID and
Electronic Banking PASSWORD: (the last 4-digits of your Social Security # or TIN #)



You will be required to change your Electronic Banking PASSWORD:

- *reminder PASSWORD must be between 6 and 12 characters, Alpha-Numeric (Numbers and letters only are required)
- Click on “Continue”



The screenshot shows a web browser window with the URL <https://cm.netteller.com/login2008/Authentication/Views/Login/PasswordChange.aspx>. The page title is "Change NetTeller PASSWORD". The Bank of Millbrook logo is in the top left, and contact information is in the top right. The main content area is titled "Change your Electronic Banking PASSWORD (required):" and contains three input fields: "Enter your current PASSWORD", "Enter your new PASSWORD", and "Reenter your new PASSWORD". A note specifies: "NOTE: PASSWORD must be between 6 and 12 characters. Alpha-Numeric: Numbers and letters only are required." Below this is the "Change your Electronic Banking ID (optional):" section with fields for "Your current Electronic Banking ID BOMest" and "Enter your new Electronic Banking ID". A note specifies: "NOTE: Alias must contain at least one letter, and may contain numbers and these special characters: + _ % ! \$ & ^ ~ -. The ID must be between 4 and 12 characters." A "Continue" button is located at the bottom of the form area.

- Your password will then be reset to new password.