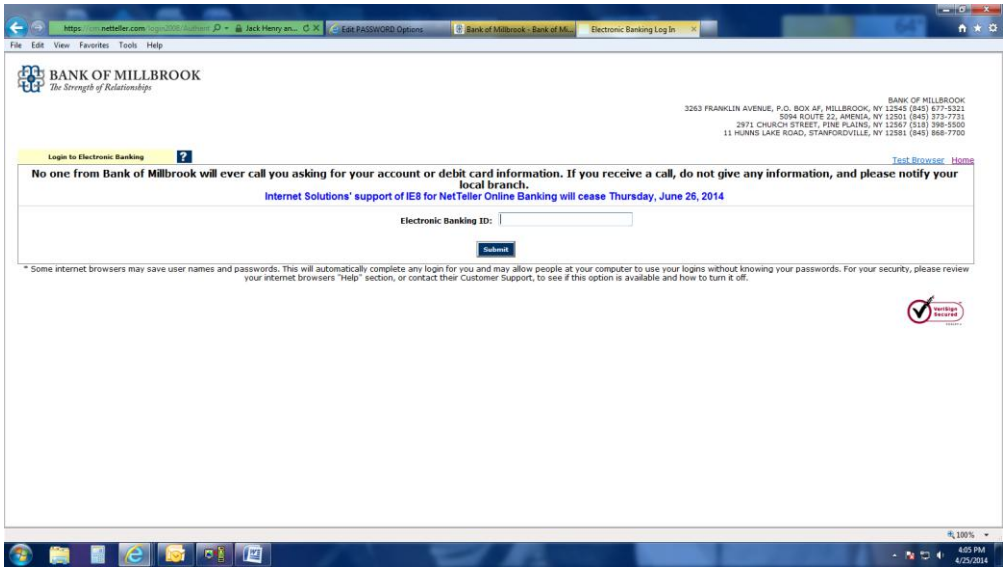
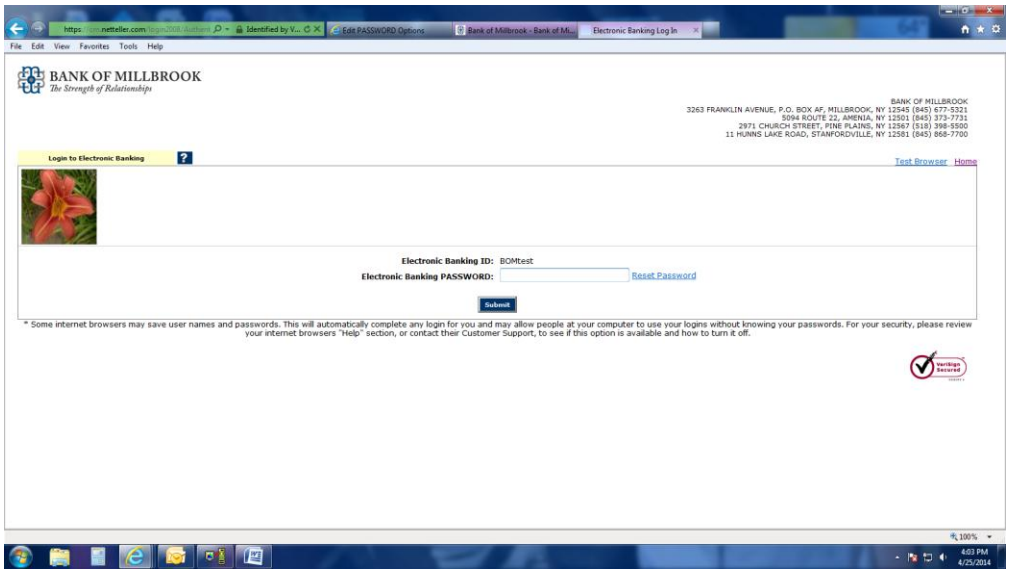
BEFORE YOU CAN RESET YOUR PASSWORD YOURSELF THE FOLLOWING STEPS NEED TO BE PERFORMED:

Sign on to Netteller:

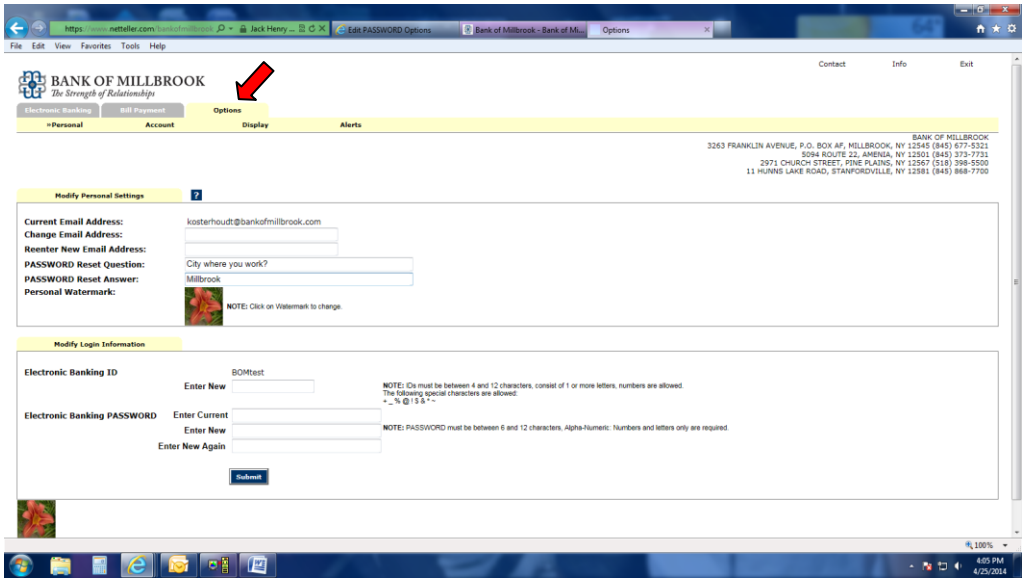
- Enter Electronic Banking ID – submit



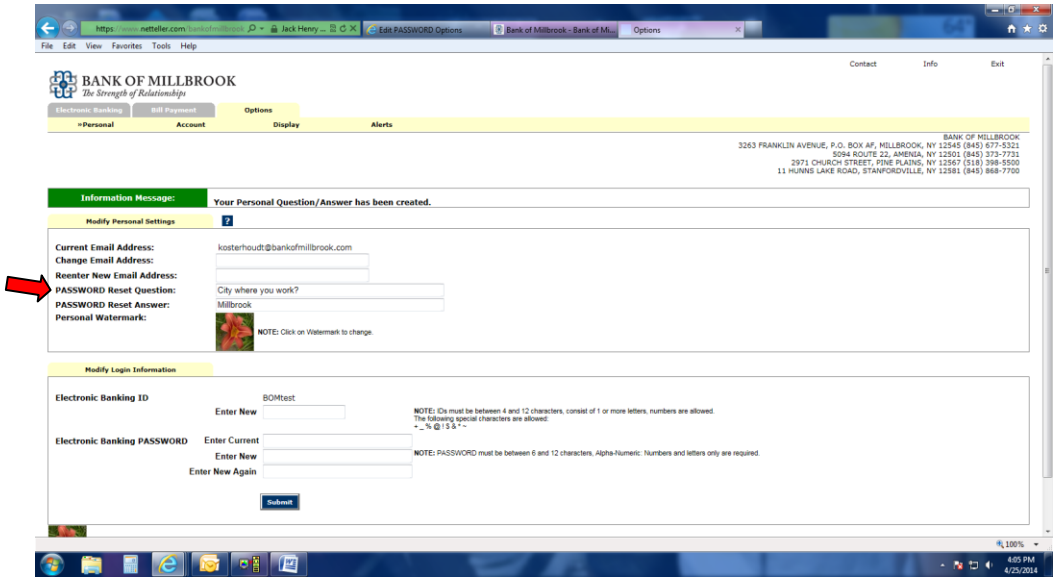
- Enter Electronic Banking PASSWORD – submit



Click on the – “Option” tab



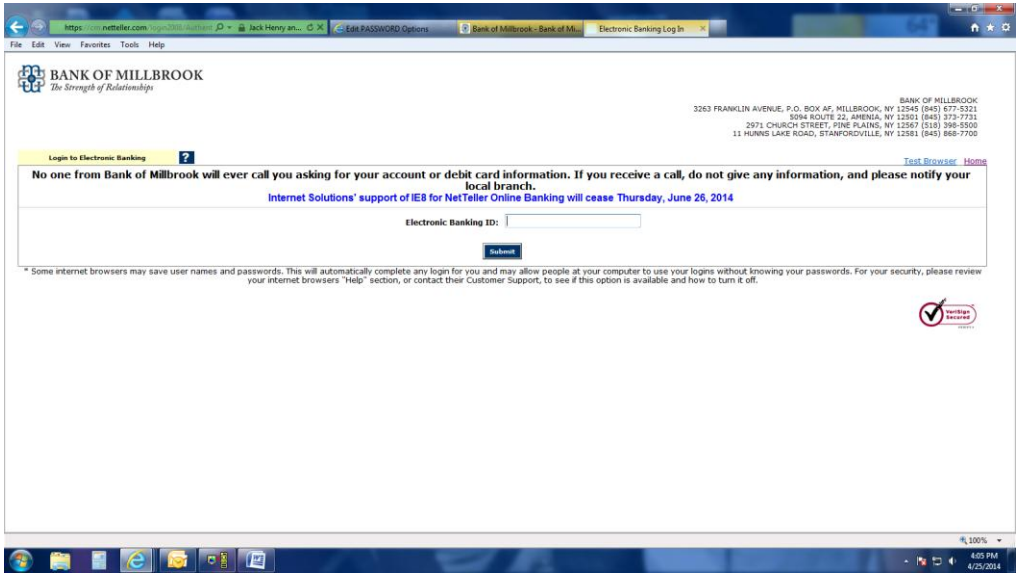
Create a unique qestion and answer in the PASSWORD Reset section – submit when completed



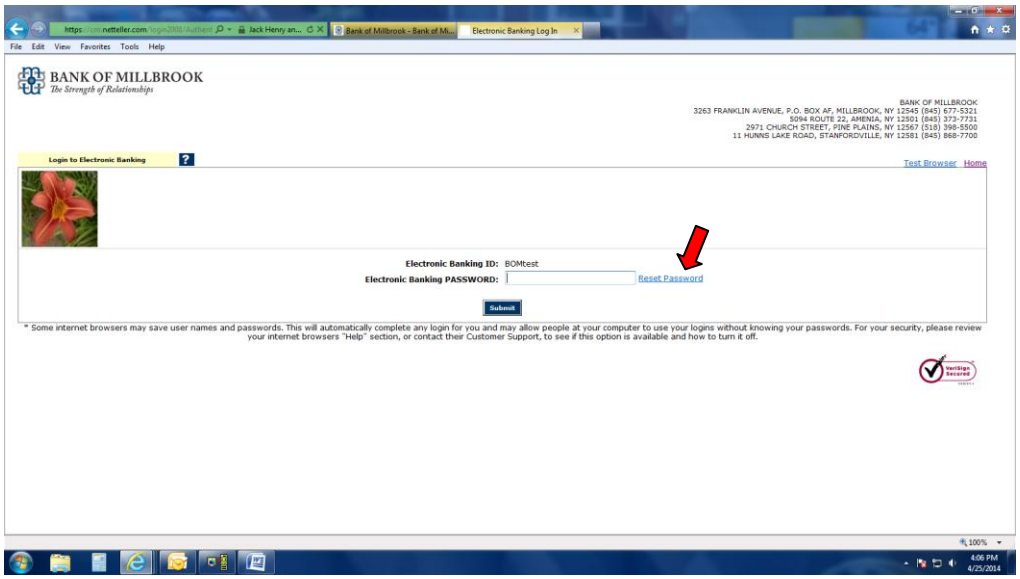
You will now be able to reset your password if needed. Instructions about resetting your password follows.

INSTRUCTIONS TO RESET PASSWORD:

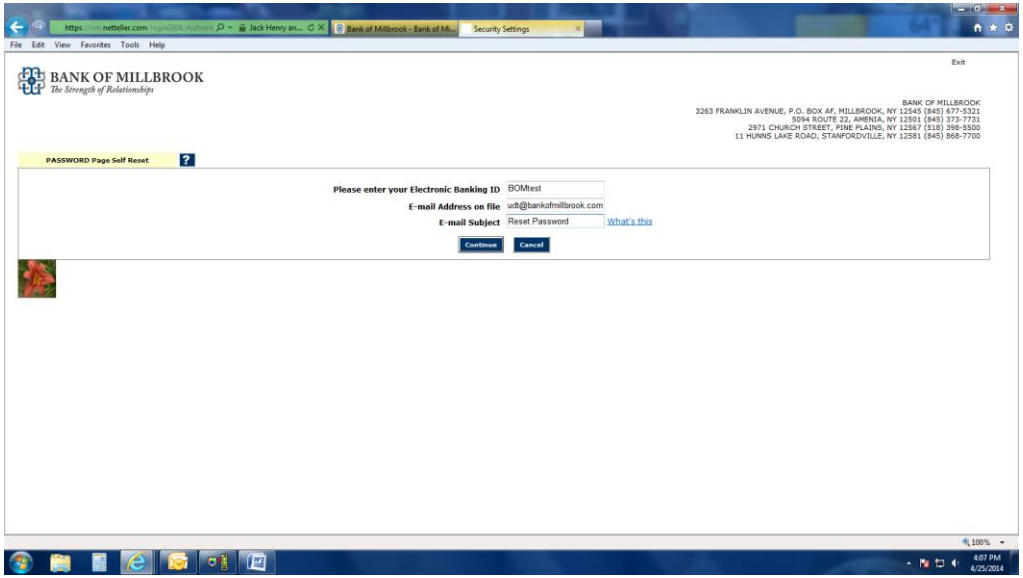
Enter your Electronic Banking ID - submit

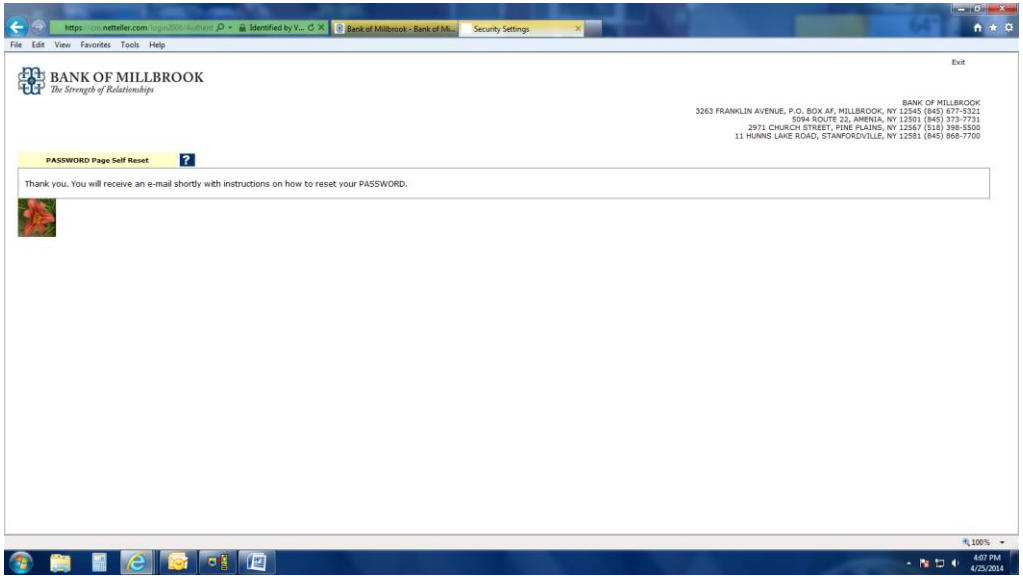


Click on the [Reset Password:]

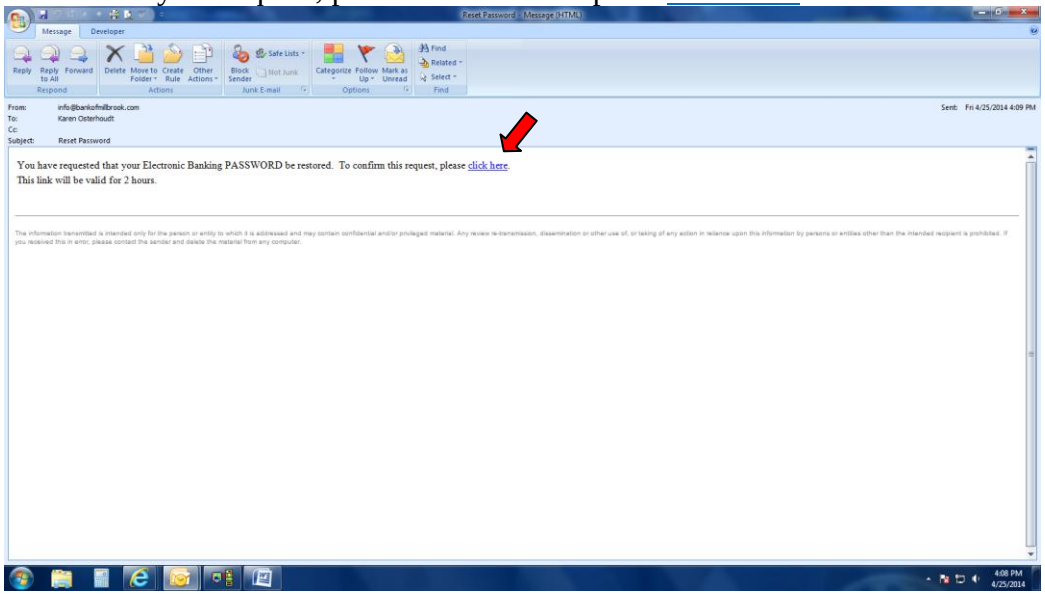


Re-enter your Electronic Banking ID
E-mail Address on file – (if you do not have an e-mail on file you must contact a Customer Service Rep at one of our local branches)
E-mail Subject – Reset Password
Click on “Continue”



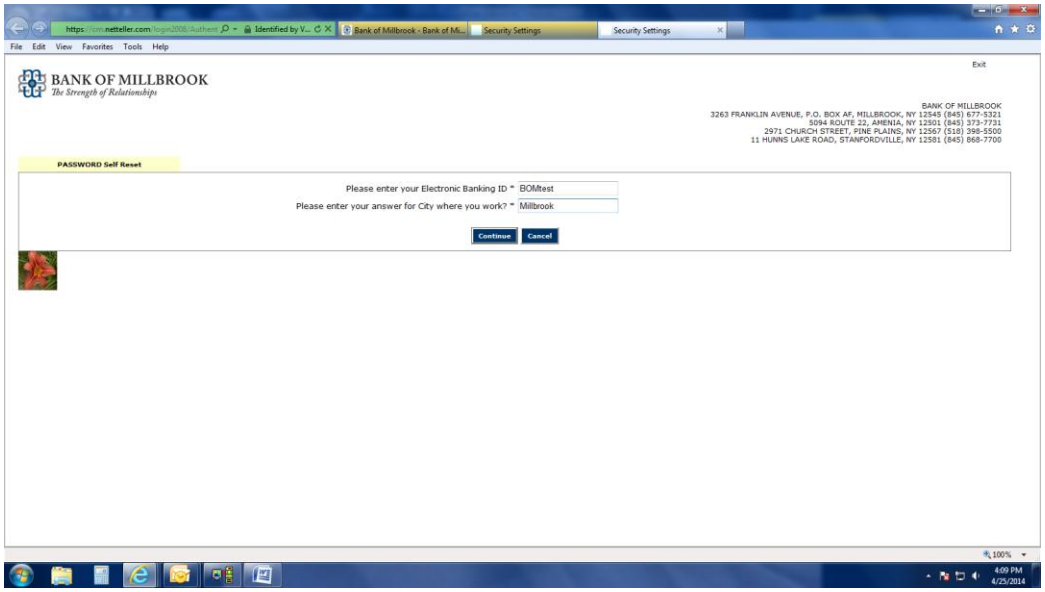


You will receive an e-mail from info@bankofmillbrook.com with the subject line Reset Password.
To confirm your request, please click on the option click here in the e-mail.

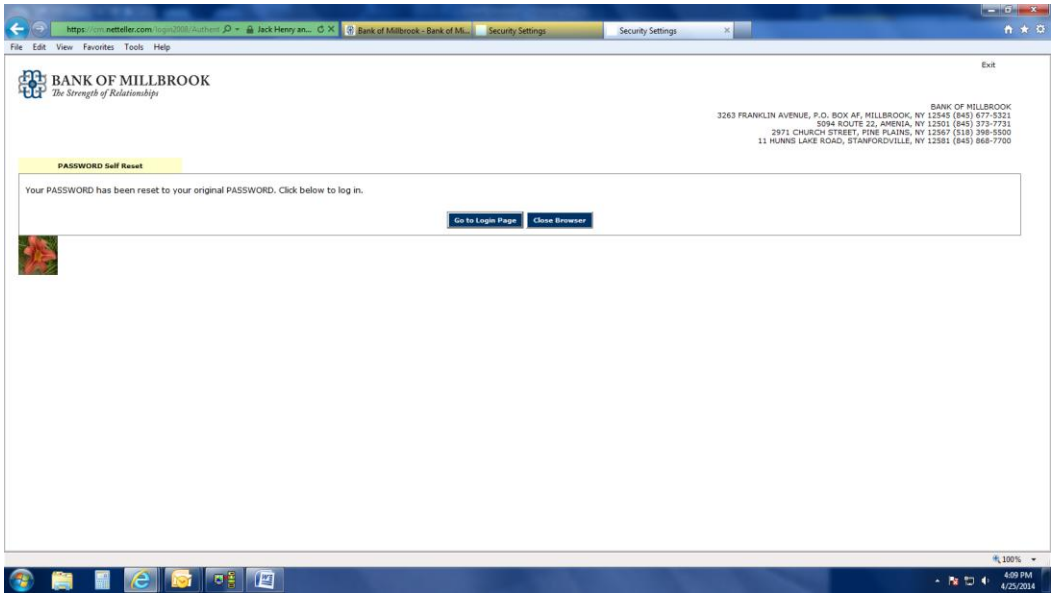


You will be redirected back to Bank of Millbrook's site:

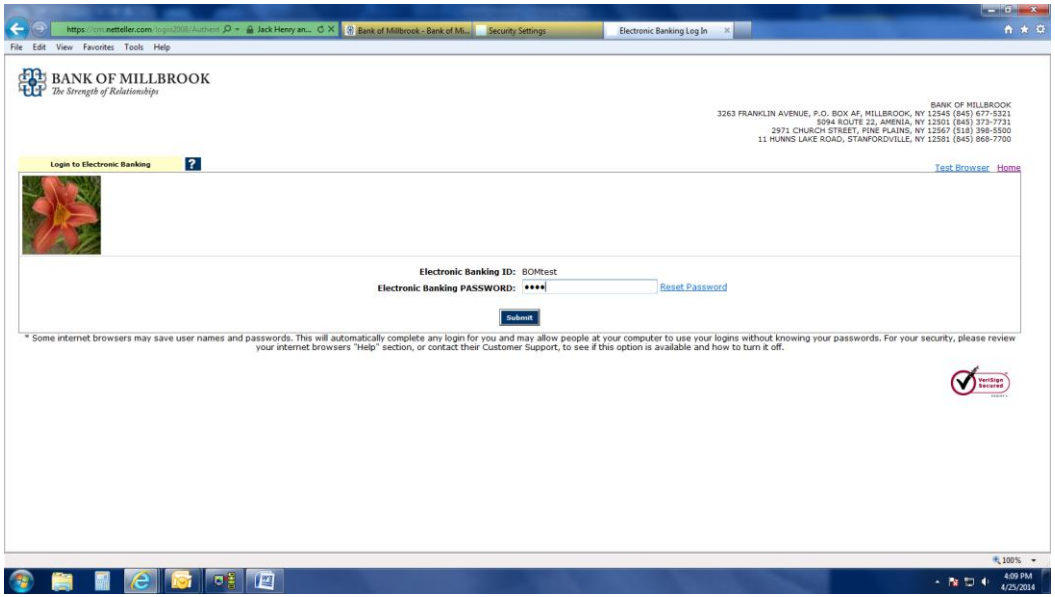
- Enter your Electronic Banking ID
- Enter your answer for the security question you chose when setting up the PASSWORD Self Reset on your personal Netteller options.
- Click on "Continue"



Click on “Go to Login Page”, you asigned password as referred to below is last 4 digits of your Social Security # or TIN #.

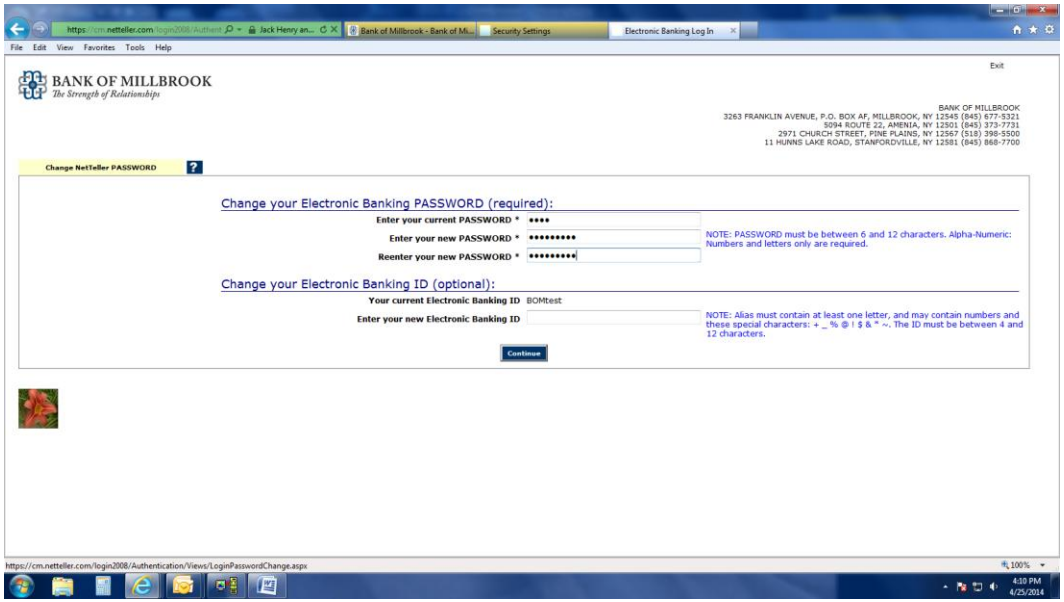


Re-enter your Electronic Banking ID and
Electronic Banking PASSWORD: (the last 4-digits of your Social Security # or TIN #)



You will be required to change your Electronic Banking PASSWORD:

- *reminder PASSWORD must be between 6 and 12 characters, Alpha-Numeric (Numbers and letters only are required)
- Click on “Continue”



- Your password will then be reset to new password.