

BEFORE YOU CAN RESET YOUR PASSWORD YOURSELF THE FOLLOWING STEPS NEED TO BE PERFORMED:

SIGN ON TO NETTELLER: NOTE: Electronic Banking Passwords no longer expire

STEP 1: Enter Electronic Banking ID and submit

The screenshot shows a web browser window with the URL <https://om.netteller.com/login2008/Authent>. The page header includes the Bank of Millbrook logo and tagline "The Strength of Relationships". On the right, contact information is listed: 3263 FRANKLIN AVENUE, P.O. BOX 4F, MILLBROOK, NY 12545 (845) 677-5321; 5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731; 2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500; 11 HUNNS LAKE ROAD, STANFORDVILLE, NY 12581 (845) 868-7700. A yellow banner reads "Login to Electronic Banking" with a question mark icon. Below it, a security warning states: "No one from Bank of Millbrook will ever call you asking for your account or debit card information. If you receive a call, do not give any information, and please notify your local branch. Internet Solutions' support of IE8 for NetTeller Online Banking will cease Thursday, June 26, 2014". The main form contains a label "Electronic Banking ID:" followed by an empty text input field and a "Submit" button. A footer note reads: "* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off."

STEP 2: Enter Electronic Banking Password and submit

The screenshot shows the same web browser window as in Step 1, but the URL is <https://om.netteller.com/login2008/Authent> and the browser identifies the user as "Identified by V...". The page content is identical to Step 1, but the "Electronic Banking ID:" field is now populated with "BOMtest". A "Reset Password" link is visible next to the "Electronic Banking PASSWORD:" label, which is followed by an empty text input field and a "Submit" button. The footer note is the same as in Step 1.

STEP 3: Click the Option Tab

The screenshot shows the Bank of Millbrook website interface. At the top, there is a navigation bar with the bank's logo and the tagline "The Strength of Relationships". Below this, there are several tabs: "Electronic Banking", "Bill Payment", "Options", "Display", and "Alerts". The "Options" tab is highlighted in yellow, and a red arrow points to it. The main content area is titled "Modify Personal Settings" and contains several fields: "Current Email Address" (kosterhoudt@bankofmillbrook.com), "Change Email Address" (empty), "Reenter New Email Address" (empty), "PASSWORD Reset Question:" (City where you work?), "PASSWORD Reset Answer:" (Millbrook), and "Personal Watermark:" (a small image of a flower). A note below the watermark says "NOTE: Click on Watermark to change." On the right side, there is contact information for the Bank of Millbrook.

STEP 4: Create a unique question and answer in the PASSWORD Reset section – submit when completed

The screenshot shows the same Bank of Millbrook website interface as in Step 3. The "Options" tab is still selected. A green message box at the top of the main content area reads "Information Message: Your Personal Question/Answer has been created." Below this, the "Modify Personal Settings" section is visible. A red arrow points to the "PASSWORD Reset Question:" field, which contains the text "City where you work?". The "PASSWORD Reset Answer:" field contains "Millbrook". The "Personal Watermark:" field is also visible with a note: "NOTE: Click on Watermark to change." The contact information on the right side remains the same.

You will now be able to reset your password if needed. Instructions about resetting your password follows.

Instructions to Reset Password:

STEP 1: Enter Electronic Banking ID and submit

The screenshot shows a web browser window with the URL <https://on.netteller.com/login2008/Authent>. The page header includes the Bank of Millbrook logo and tagline "The Strength of Relationships". On the right, contact information is listed: 3263 FRANKLIN AVENUE, P.O. BOX 4F, MILLBROOK, NY 12545 (845) 677-5321; 5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731; 2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500; 11 HUNNS LAKE ROAD, STANFORDVILLE, NY 12581 (845) 868-7700.

The main content area features a yellow bar with "Login to Electronic Banking" and a question mark icon. Below this is a security warning: "No one from Bank of Millbrook will ever call you asking for your account or debit card information. If you receive a call, do not give any information, and please notify your local branch. Internet Solutions' support of IE8 for NetTeller Online Banking will cease Thursday, June 26, 2014".

The login form contains a text input field labeled "Electronic Banking ID:" and a "Submit" button.

A footer note states: "Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off."

STEP 2: Click on Reset Password

This screenshot shows the same login page as Step 1, but with the "Electronic Banking ID" field populated with "BOMtest". The "Electronic Banking PASSWORD:" field is empty, and a "Reset Password" link is visible to its right. The "Submit" button remains at the bottom of the form.

The rest of the page, including the header, contact information, and security warning, is identical to the previous screenshot.

STEP 3: Re-enter your Electronic Banking ID

- » Enter E-mail Address on file (if you do not have an e-mail on file, contact a Customer Service Rep at one of our local branches)
- » Enter E-mail Subject – Reset Password
- » Click on “Continue”

Exit

BANK OF MILLBROOK
The Strength of Relationships

BANK OF MILLBROOK
3263 FRANKLIN AVENUE, P.O. BOX AF, MILLBROOK, NY 12545 (845) 677-5321
5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731
2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500
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PASSWORD Page Self Reset ?

Please enter your Electronic Banking ID

E-mail Address on file ←

E-mail Subject [What's this](#)



Exit

BANK OF MILLBROOK
The Strength of Relationships

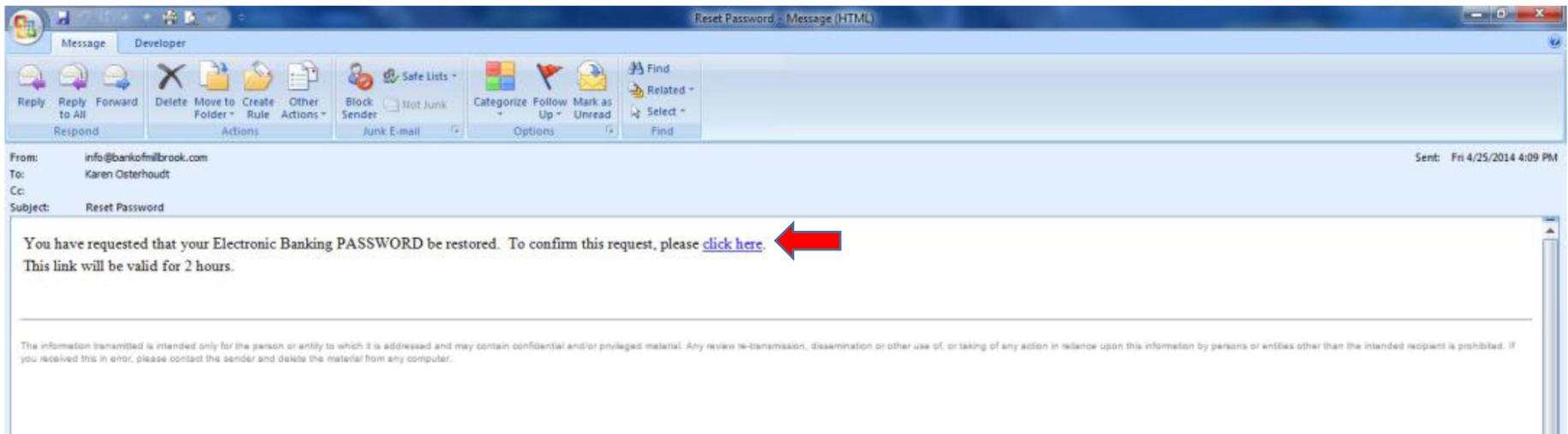
BANK OF MILLBROOK
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PASSWORD Page Self Reset ?

Thank you. You will receive an e-mail shortly with instructions on how to reset your PASSWORD.



STEP 4: You will receive an e-mail from info@bankofmillbrook.com with the subject line Reset Password.
» To confirm your request, please click on the option click here in the e-mail.



STEP 5: You will be redirected back to Bank of Millbrook's site:
» Enter your Electronic Banking ID
» Enter your answer for the security question you chose when setting up the Password Self Reset on your Nettlelter options.
» Click on "Continue"

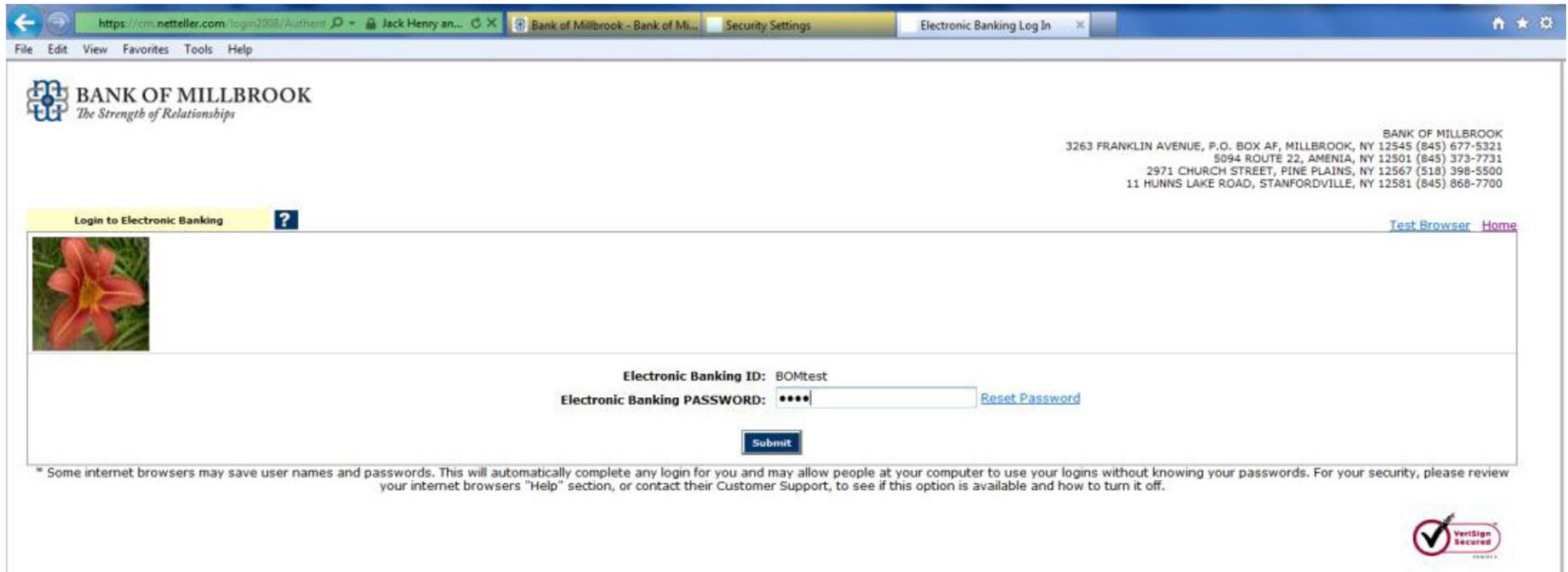


STEP 6: Click on “Go to Login Page”, you assigned password as referred to below is last 4 digits of your Social Security # or TIN #.



The screenshot shows a web browser window with the URL <https://on.netteller.com/login2008/Authent>. The page header includes the Bank of Millbrook logo and the tagline "The Strength of Relationships". On the right side, there is contact information for the bank. The main content area features a yellow banner that reads "PASSWORD Self Reset". Below the banner, a message states: "Your PASSWORD has been reset to your original PASSWORD. Click below to log in." At the bottom of this message, there are two buttons: "Go to Login Page" and "Close Browser". A small image of a pink lily is visible in the bottom left corner of the page content.

**STEP 7: Re-enter your Electronic Banking ID and
» Electronic Banking PASSWORD: (the last 4-digits of your Social Security # or TIN #)**



The screenshot shows the "Electronic Banking Log In" page on the Bank of Millbrook website. The browser address bar shows the URL <https://on.netteller.com/login2008/Authent>. The page header includes the bank's logo and tagline. On the right, contact information is provided. The main content area has a yellow banner that says "Login to Electronic Banking" with a question mark icon. Below the banner is a large image of a pink lily. The login form contains the following fields and buttons:

- "Electronic Banking ID:" followed by a text input field containing "BOMtest".
- "Electronic Banking PASSWORD:" followed by a password input field with four dots and a "Reset Password" link.
- A "Submit" button at the bottom of the form.

A footer note reads: "* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off." In the bottom right corner, there is a VeriSign Secured logo.

STEP 8: You will be required to change your Electronic Banking PASSWORD:

» PASSWORD Rules:

- Must contain at least 1 letter
- Must contain at least 1 number
- Must contain at least 1 special character +_ % @ ! \$ * ~
- Must contain at least 1 upper and lower case letter
- Must be between 8 and 20 characters in length
- Must not match or contain your ID
- Must not match one of the previous 4 PASSWORDs

» Click on “Continue”

The screenshot shows a web browser window with the URL <https://cm.netteller.com/login2008/Authent>. The page header includes the Bank of Millbrook logo and tagline "The Strength of Relationships". On the right, contact information for three branches is listed: Millbrook, Amenia, and Stanfordville. The main content area is titled "Change NetTeller PASSWORD" and contains two sections:

Change your Electronic Banking PASSWORD (required):

- Enter your current PASSWORD * [masked]
- Enter your new PASSWORD * [masked]
- Reenter your new PASSWORD * [masked]

Change your Electronic Banking ID (optional):

- Your current Electronic Banking ID BOMtest
- Enter your new Electronic Banking ID [input field]

Both sections include "NOTE" text explaining password and ID requirements. A "Continue" button is located at the bottom of the form.

Your password will then be reset to your new password. NOTE: Electronic Banking PASSWORD will no longer expire.