

# Bank of Millbrook

## Mobile Banking & Text Banking



### **View account balances & transactions, pay bills, & transfer funds between accounts.**

Mobile Banking lets you do your banking conveniently on your mobile device, including iPhones, iPads, and Android devices. Mobile Banking is safe and secure, and no confidential information is stored on your phone or mobile device. If your phone or mobile device is stolen, no sensitive information would be available.

Once enrolled in Mobile Banking, you can also do Text Banking, which allows you to get your account balances and conduct transfers via text message.

- [Mobile Banking Enrollment](#)
- [Mobile Banking User Guide](#)
- [Mobile Banking & Text Banking FAQs](#)

*Please be aware that while Bank of Millbrook does not charge you to use Mobile Banking, data charges associated with your phone or mobile device usage may apply. Check with your mobile phone carrier for more information.*

### **Functionality**

With Mobile Banking, you can:

- View account balances, and minimum payment and due date for loans
- View account transaction history
- Transfer funds between your Bank of Millbrook accounts (transfers to another member's accounts are not available)

- Pay your bills (only if originally set up in your Online Banking first. New Payees can only be added in your Online Banking)
- Find branches and ATMs
- Get available account balances and conduct transfers via text message (Please refer to our [Mobile Banking Text User Guide](#) for additional information about how to use Text Banking)

## Getting Started

To use Mobile Banking, you can download our app from the [Apple iTunes Store and Google Play](#). Our Mobile Banking app uses the same username and password as our Internet Banking system, so you must first enroll and sign on to Internet Banking before using our app. Additionally, you will need to have a phone number entered under your Internet Banking security settings. You can check if you have a phone number in the system by selecting the “Options” tab then the “Mobile Banking” within Internet Banking.

## Username & Password Resets

Our Internet Banking system and Mobile Banking app use the same username and password, so if you forget either of those, you can [reset them online](#).

## Mobile Banking Customer Service

For assistance with Mobile Banking, please call any of our locations and Customer Service will be able to assist you.

Millbrook Office	-	(845) 677-5321
Amenia Office	-	(845) 373-7731
Pine Plains Office	-	(518) 398-5500
Stanfordville Office	-	(845) 868-7700

## Mobile Optimized Website

If you have a Blackberry mobile phone or an older Android-based mobile device, you can use a mobile optimized version of our website by going to <https://www.airteller.com/bankofmillbrook>. From there you can check your account balances, make transfers, and access Bill Pay.