

**BEFORE YOU CAN RESET YOUR PASSWORD YOURSELF THE FOLLOWING STEPS NEED TO BE PERFORMED:**

**SIGN ON TO NETTELLER: NOTE: Electronic Banking Passwords no longer expire**

### STEP 1: Enter Electronic Banking ID and submit

https://om.netteller.com/login2008/Authent

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**BANK OF MILLBROOK**  
*The Strength of Relationships*

BANK OF MILLBROOK  
3263 FRANKLIN AVENUE, P.O. BOX 47, MILLBROOK, NY 12545 (845) 677-5321  
5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731  
2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500  
11 HUNNS LAKE ROAD, STANFORDVILLE, NY 12581 (845) 868-7700

Login to Electronic Banking ?

**No one from Bank of Millbrook will ever call you asking for your account or debit card information. If you receive a call, do not give any information, and please notify your local branch.**  
**Internet Solutions' support of IE8 for NetTeller Online Banking will cease Thursday, June 26, 2014**

Electronic Banking ID:

**Submit**

\* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.

### STEP 2: Enter Electronic Banking Password and submit

https://om.netteller.com/login2008/Authent

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Login to Electronic Banking ?



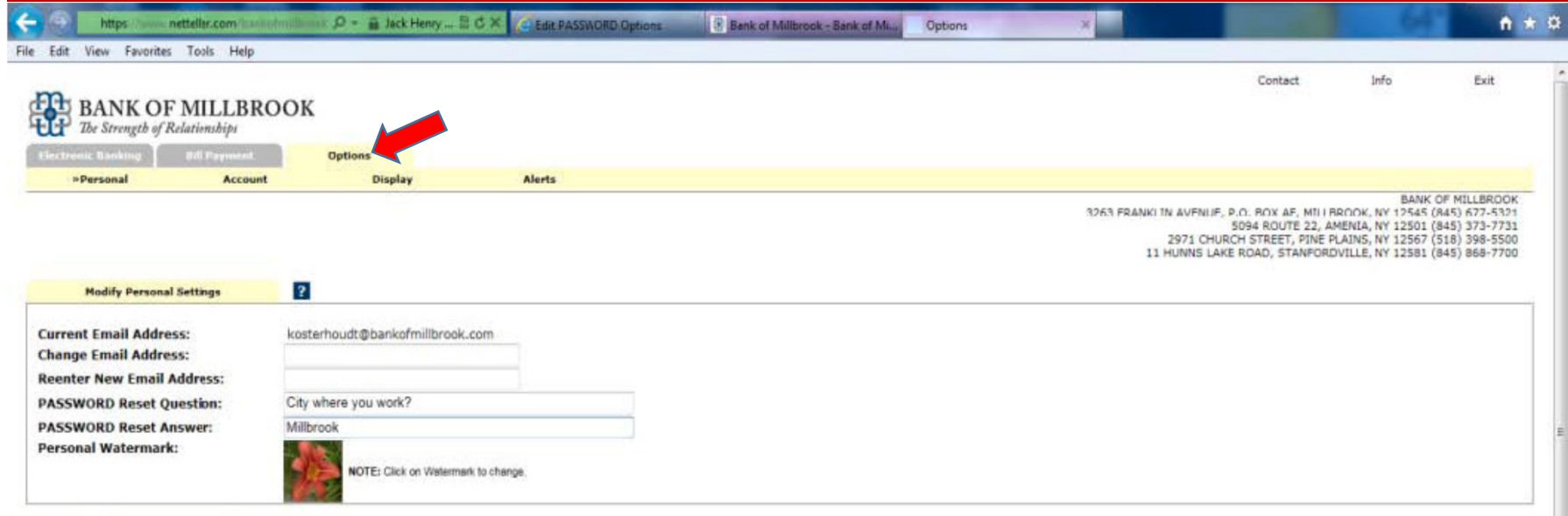
Electronic Banking ID: BOMtest

Electronic Banking PASSWORD:  [Reset Password](#)


**Submit**

\* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.

### STEP 3: Click the Option Tab



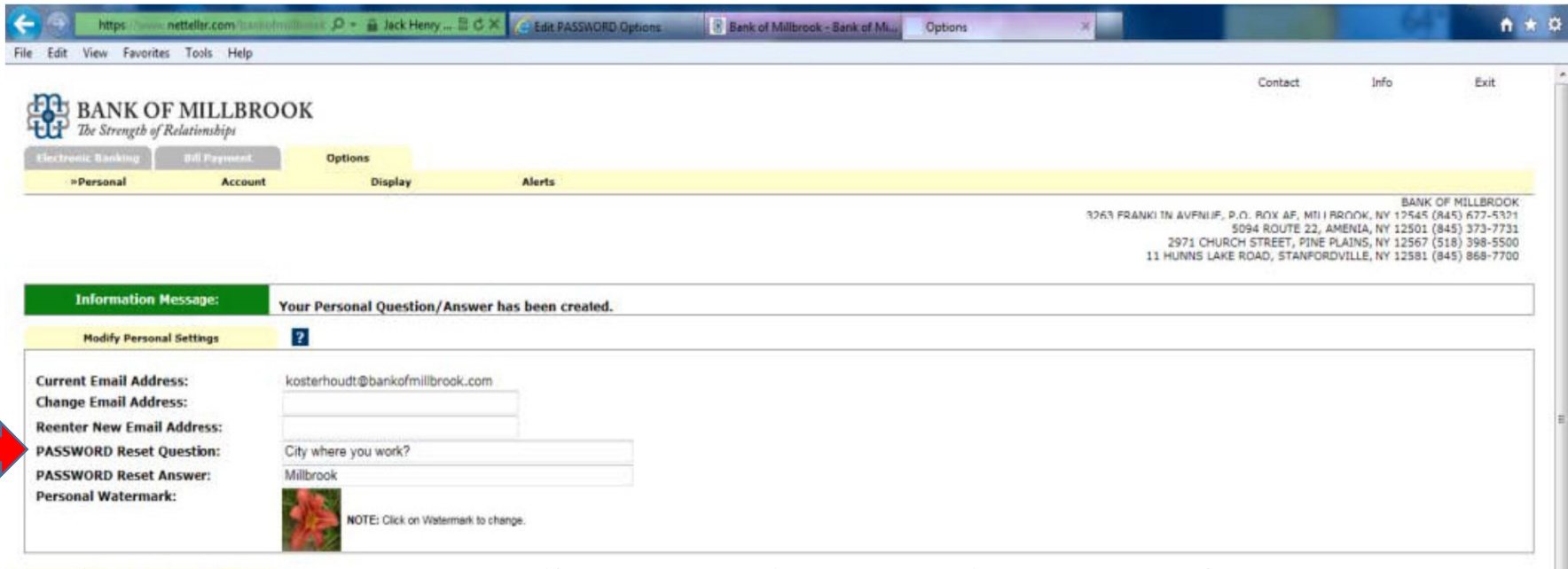
The screenshot shows the Bank of Millbrook website with the 'Options' tab selected. The navigation bar includes 'Electronic Banking', 'Bill Payment', 'Options', 'Personal', 'Account', 'Display', and 'Alerts'. The 'Options' tab is highlighted with a red arrow. The main content area is titled 'Modify Personal Settings' and contains the following fields:

- Current Email Address: kosterhoudt@bankofmillbrook.com
- Change Email Address:
- Reenter New Email Address:
- PASSWORD Reset Question: City where you work?
- PASSWORD Reset Answer: Millbrook
- Personal Watermark:  NOTE: Click on Watermark to change.

Bank of Millbrook contact information is listed on the right:

BANK OF MILLBROOK  
3263 FRANKLIN AVENUE, P.O. BOX 46, MILLBROOK, NY 12545 (845) 677-5321  
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### STEP 4: Create a unique question and answer in the PASSWORD Reset section – submit when completed



The screenshot shows the Bank of Millbrook website with the 'Options' tab selected. A green message box at the top states: 'Information Message: Your Personal Question/Answer has been created.' The 'Modify Personal Settings' section contains the same fields as in Step 3. A red arrow points to the 'PASSWORD Reset Question' field, which contains the text 'City where you work?'.

Bank of Millbrook contact information is listed on the right:

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You will now be able to reset your password if needed. Instructions about resetting your password follows.

## Instructions to Reset Password:

### STEP 1: Enter Electronic Banking ID and submit

Browser address bar: <https://on.netteller.com/login2008/Authent> | Jack Henry an... | Edit PASSWORD Options | Bank of Millbrook - Bank of Mi... | Electronic Banking Log In

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Login to Electronic Banking ? [Test Browser](#) [Home](#)

**No one from Bank of Millbrook will ever call you asking for your account or debit card information. If you receive a call, do not give any information, and please notify your local branch.**  
**Internet Solutions' support of IE8 for NetTeller Online Banking will cease Thursday, June 26, 2014**


Electronic Banking ID:

\* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.

### STEP 2: Click on Reset Password


Browser address bar: <https://on.netteller.com/login2008/Authent> | Jack Henry an... | Bank of Millbrook - Bank of Mi... | Electronic Banking Log In

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Login to Electronic Banking ? [Test Browser](#) [Home](#)



Electronic Banking ID: BOMtest

Electronic Banking PASSWORD:  [Reset Password](#)

\* Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers "Help" section, or contact their Customer Support, to see if this option is available and how to turn it off.


### STEP 3: Re-enter your Electronic Banking ID

- » Enter E-mail Address on file (if you do not have an e-mail on file, contact a Customer Service Rep at one of our local branches)
- » Enter E-mail Subject – Reset Password
- » Click on “Continue”

Browser: <https://cm.netteller.com/login2008/Authent...> Jack Henry an... Bank of Millbrook - Bank of Millbrook Security Settings

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Exit

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**PASSWORD Page Self Reset** ?

Please enter your Electronic Banking ID

E-mail Address on file  


E-mail Subject  [What's this](#)



Browser: <https://cm.netteller.com/login2008/Authent...> Identified by V... Bank of Millbrook - Bank of Millbrook Security Settings

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Exit

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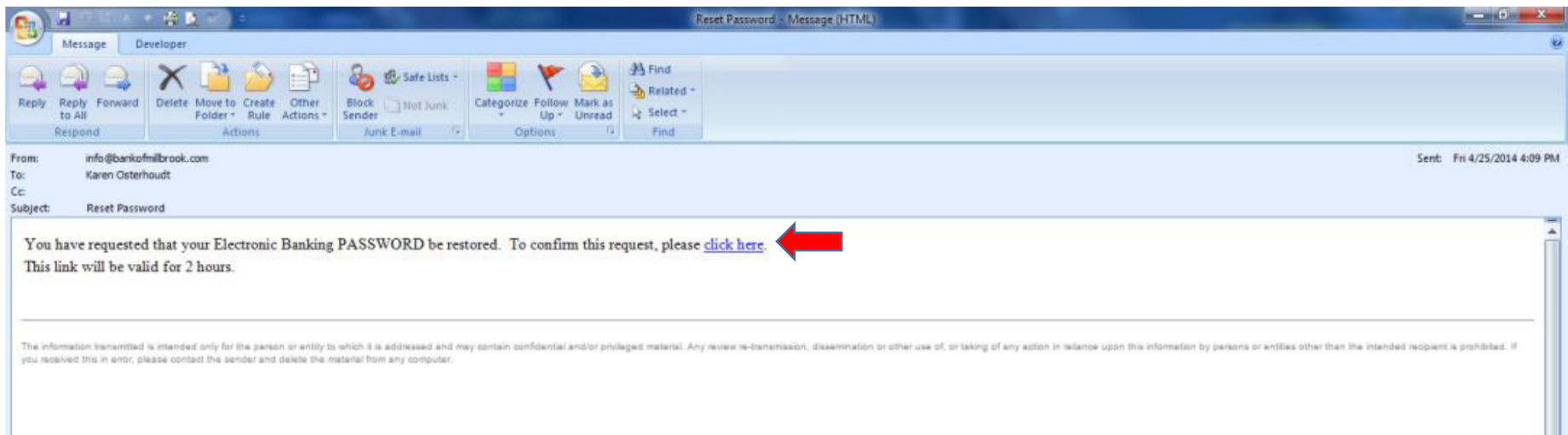
**PASSWORD Page Self Reset** ?

Thank you. You will receive an e-mail shortly with instructions on how to reset your PASSWORD.

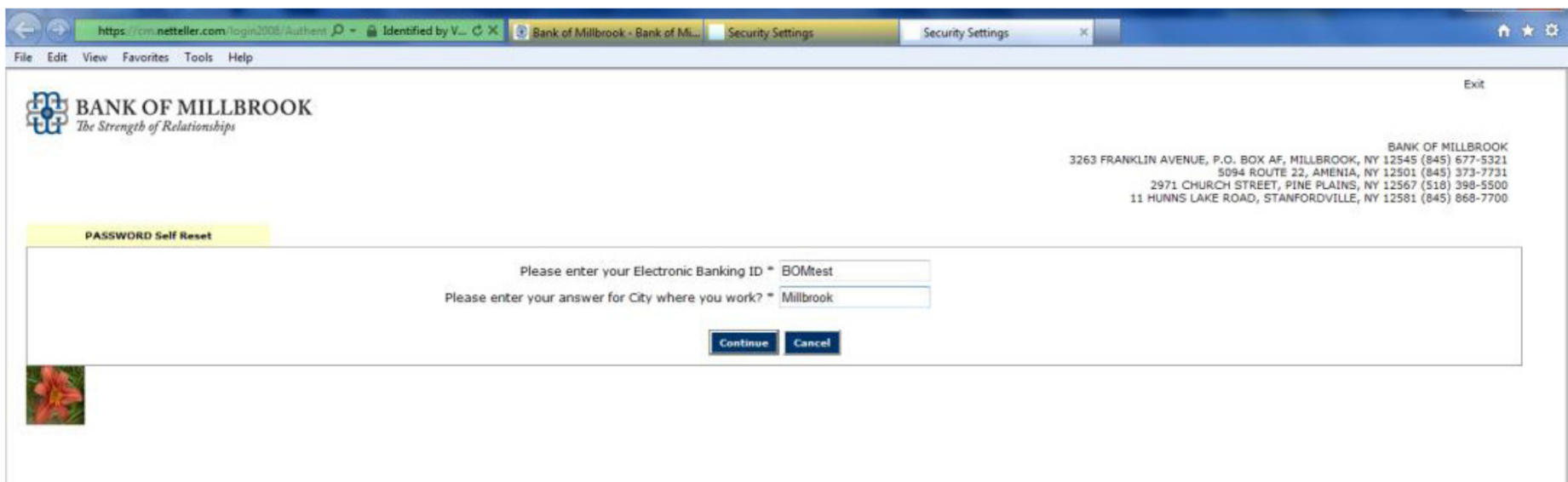




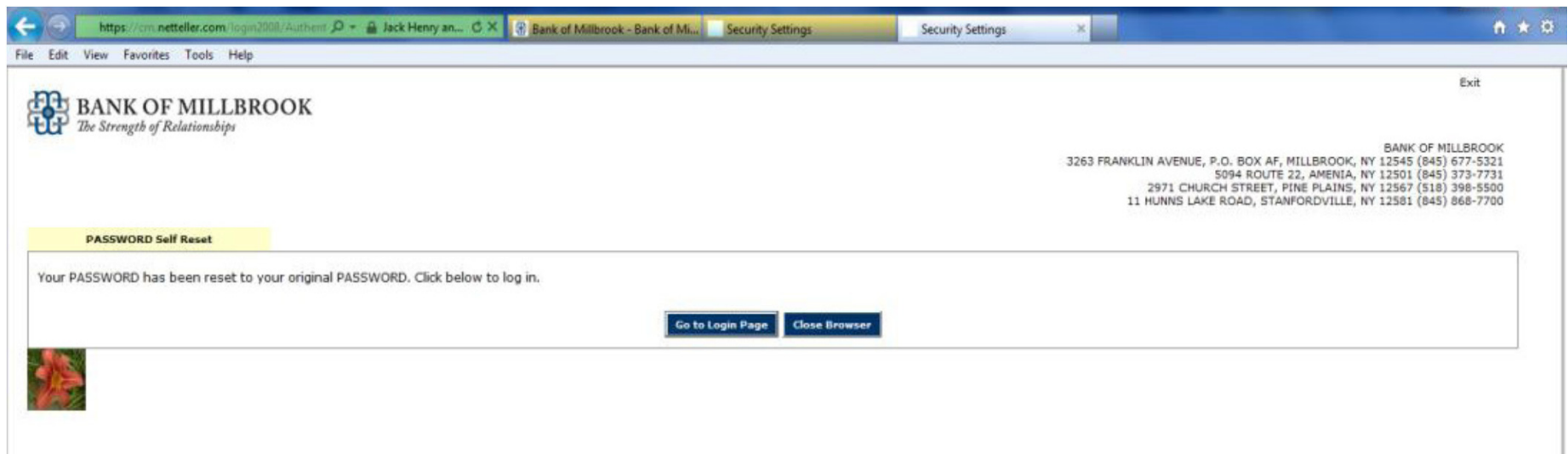
**STEP 4: You will receive an e-mail from [info@bankofmillbrook.com](mailto:info@bankofmillbrook.com) with the subject line Reset Password.**  
**» To confirm your request, please click on the option click here in the e-mail.**



**STEP 5: You will be redirected back to Bank of Millbrook's site:**  
**» Enter your Electronic Banking ID**  
**» Enter your answer for the security question you chose when setting up the Password Self Reset on your Netteller options.**  
**» Click on "Continue"**

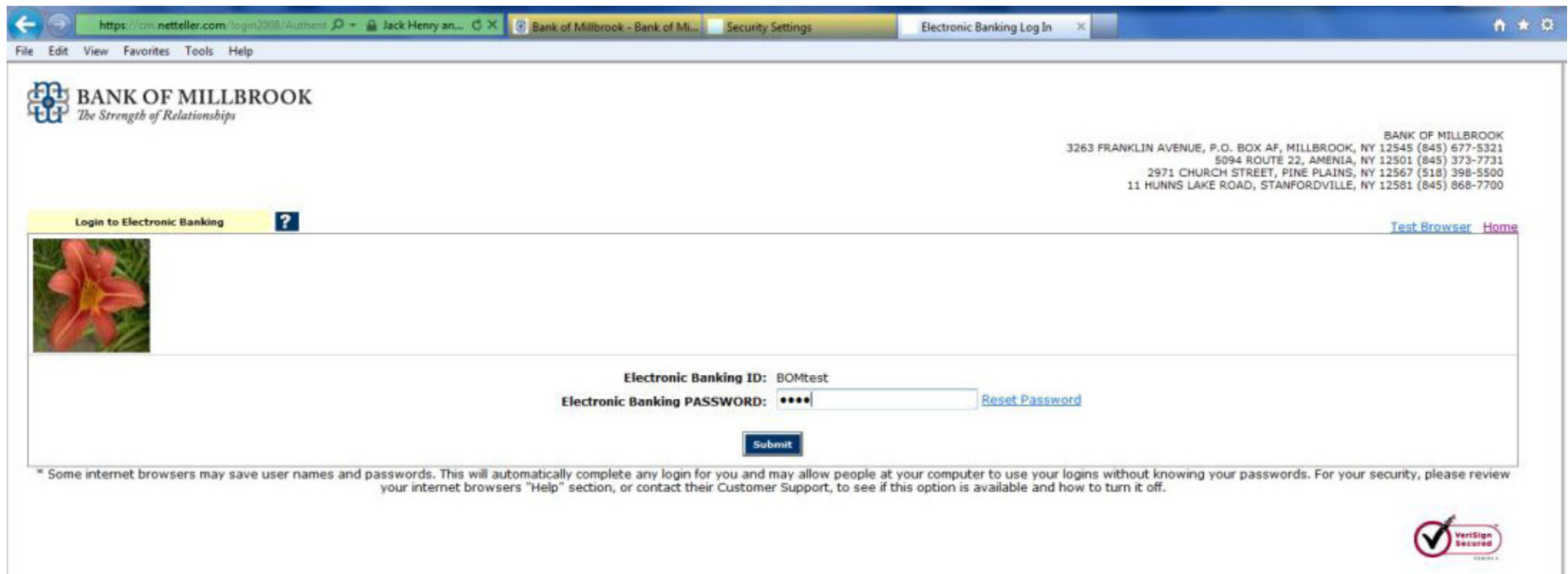


**STEP 6: Click on “Go to Login Page”, you assigned password as referred to below is last 4 digits of your Social Security # or TIN #.**



The screenshot shows a web browser window with the URL <https://cm.netteller.com/login2008/Authent>. The browser tabs include "Bank of Millbrook - Bank of Millbrook" and "Security Settings". The page header features the Bank of Millbrook logo and the tagline "The Strength of Relationships". On the right, contact information for the Bank of Millbrook is listed: 3263 FRANKLIN AVENUE, P.O. BOX 47, MILLBROOK, NY 12545 (845) 677-5321; 5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731; 2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500; and 11 HUNNS LAKE ROAD, STANFORDVILLE, NY 12581 (845) 868-7700. The main content area is titled "PASSWORD Self Reset" and contains the message: "Your PASSWORD has been reset to your original PASSWORD. Click below to log in." Below this message are two buttons: "Go to Login Page" and "Close Browser". A small image of a red flower is visible in the bottom left corner of the main content area.

**STEP 7: Re-enter your Electronic Banking ID and  
» Electronic Banking PASSWORD: (the last 4-digits of your Social Security # or TIN #)**



The screenshot shows a web browser window with the URL <https://cm.netteller.com/login2008/Authent>. The browser tabs include "Bank of Millbrook - Bank of Millbrook" and "Electronic Banking Log In". The page header features the Bank of Millbrook logo and the tagline "The Strength of Relationships". On the right, contact information for the Bank of Millbrook is listed: 3263 FRANKLIN AVENUE, P.O. BOX 47, MILLBROOK, NY 12545 (845) 677-5321; 5094 ROUTE 22, AMENIA, NY 12501 (845) 373-7731; 2971 CHURCH STREET, PINE PLAINS, NY 12567 (518) 398-5500; and 11 HUNNS LAKE ROAD, STANFORDVILLE, NY 12581 (845) 868-7700. The main content area is titled "Login to Electronic Banking" and contains a small image of a red flower. Below the image, there are two input fields: "Electronic Banking ID:" with the value "BOMtest" and "Electronic Banking PASSWORD:" with four asterisks. A "Reset Password" link is located to the right of the password field. Below the input fields is a "Submit" button. At the bottom of the page, there is a disclaimer: "Some internet browsers may save user names and passwords. This will automatically complete any login for you and may allow people at your computer to use your logins without knowing your passwords. For your security, please review your internet browsers 'Help' section, or contact their Customer Support, to see if this option is available and how to turn it off." A VeriSign Secured logo is visible in the bottom right corner.

## STEP 8: You will be required to change your Electronic Banking PASSWORD:

### » PASSWORD Rules:

- Must contain at least 1 letter
- Must contain at least 1 number
- Must contain at least 1 special character +\_ % @ ! \$ \* ~
- Must contain at least 1 upper and lower case letter
- Must be between 8 and 20 characters in length
- Must not match or contain your ID
- Must not match one of the previous 4 PASSWORDs

### » Click on “Continue”

The screenshot shows a web browser window with the URL <https://cm.netteller.com/login2008/Authent>. The browser tabs include "Bank of Millbrook - Bank of Millbrook", "Security Settings", and "Electronic Banking Log In". The page header features the Bank of Millbrook logo and tagline "The Strength of Relationships". On the right, contact information for the bank is listed. The main content area is titled "Change NetTeller PASSWORD" with a question mark icon. Below this, there are two sections: "Change your Electronic Banking PASSWORD (required):" and "Change your Electronic Banking ID (optional):". The password section includes three input fields: "Enter your current PASSWORD \*", "Enter your new PASSWORD \*", and "Reenter your new PASSWORD \*". A note specifies that the password must be between 6 and 12 characters, alpha-numeric, and contain numbers and letters only. The ID section includes a label "Your current Electronic Banking ID" with the value "BOMtest" and an input field for the new ID. A note specifies that the ID must be between 4 and 12 characters, contain at least one letter, and may contain numbers and specific special characters. A "Continue" button is located at the bottom of the form.

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**Change NetTeller PASSWORD ?**

Change your Electronic Banking PASSWORD (required):

Enter your current PASSWORD \*

Enter your new PASSWORD \*

Reenter your new PASSWORD \*

NOTE: PASSWORD must be between 6 and 12 characters. Alpha-Numeric:  
Numbers and letters only are required.

Change your Electronic Banking ID (optional):

Your current Electronic Banking ID BOMtest

Enter your new Electronic Banking ID

NOTE: Alias must contain at least one letter, and may contain numbers and  
these special characters: + \_ % @ ! \$ & \* ~. The ID must be between 4 and  
12 characters.

**Continue**

Your password will then be reset to your new password. NOTE: Electronic Banking PASSWORD will no longer expire.