



IMPORTANT NOTICE

CORE BANKING TECHNOLOGY UPGRADE

SEPTEMBER 23 & 24, 2023

The Bank of Millbrook is excited and pleased to announce we will be upgrading our core banking technology over the weekend of September 23 & 24. Our branch offices will remain open during their regularly scheduled Friday and Saturday hours.

We are working to limit the level of inconvenience you may expect during this system upgrade. However, there will be some access limitations and service interruptions that you may encounter over the upgrade weekend. These will include:

1. **Electronic Banking services** will be unavailable from Friday evening through Monday morning including:
 - Online Banking
 - Mobile Banking
 - Remote Deposit Capture
 - Telephone Banking
2. **ATM and Debit Card services** may experience brief interruptions. If possible, you may wish to have an alternate form of payment available during the upgrade weekend.
3. **Transactions and payments** made during this time will not appear in account balances until Monday.
4. **Transfers via Online Banking** will be unavailable after 5 p.m. on Monday, September 25 and will not resume until the morning of Tuesday, September 26.

We are striving to enhance the overall banking experience we offer our customers. Upgrades to our electronic and core banking systems will result in a more positive experience with improved access and functionality.

The Bank of Millbrook values your relationship, and we thank you in advance for your patience and understanding.